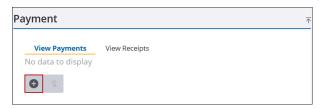


Make a Payment on a Case

Payments can be made towards any fees and/or deposits associated to a case.

- Open a case and navigate to the **Payment** panel.
- 2. Click Add record.



The **Make Payment** panel opens showing all unpaid fees or deposits associated to the case.

- 3. Select the type of payment.
 - Use Pay Fees or Pay Deposits to make a payment towards any fees and deposits associated to a case.
 - Use Apply Deposits to make a payment toward fees using a deposit that has been paid.
 - Use Apply Escrow to make a payment towards certain fees using a business or contractor's escrow account.
- 4. Select the fee(s) or deposit(s) you want to pay.

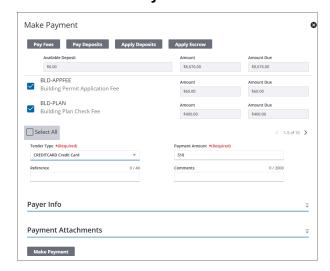
TIP: Select the Select All check box to apply the payment being made to all of the fees or deposits. If all of the fees or deposits are selected, select the Clear All check box to clear all of the fees or deposits.

Select the **Tender Type**.

The **Payment Amount** defaults to the total amount of the selected fee(s) or deposit(s), but the amount can be changed.

6. Enter a payment source, such as a credit card, in the **Reference** field.

- 7. Enter any additional **Comments** about the payment.
- 8. Select the **Payer Info** drop-down list to add contact information for the payer.
- If you have attachments, click Payment Attachments.
- 10. Click Make Payment.



Once the payment is made, a receipt is created and can be viewed.

NOTE: If no fees or deposits are selected, the payment is applied to every fee or deposit and moves down the list of fees or deposits until the total amount paid is applied.