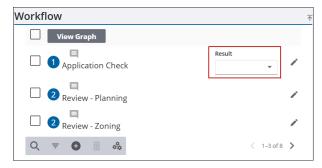


## **Manage Tasks in the Workflow Panel**

The **Workflow** panel lists the tasks required to complete the case, ordered by milestone.

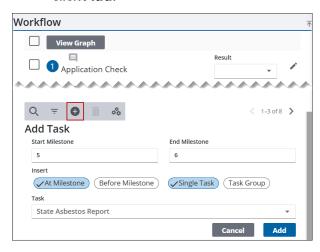
- Open a case and navigate to the Workflow panel.
- To complete a task and move the case forward, select a task result from the Result drop-down list.



TIP: You can also complete a task from the Edit Task panel or by using Task Manager.

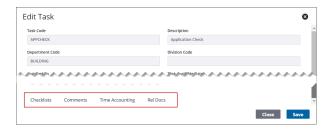
Administrators can configure cases to re-insert tasks under certain conditions, and you can manually add tasks as needed.

- 3. To add a task, click Add record.
- Complete the milestone information, select the desired task or task group, and click Add.



For each task, you can attach documents, add comments, track time, and create checklists.

- Click Edit Task to open the Edit Task panel.
- 6. Select an option at the bottom of the **Edit Task** panel to add or edit information.



 Click Save to update the task, and click Close to return to the case summary page.

An icon next to the task on the **Workflow** panel indicates there is more information and/or incomplete checklists.

NOTE: You must complete any checklists for a task before moving to the next task. See Complete
Checklists in the Respond Guide for Trimble Unity Maintain and Trimble Unity Permit for more information.



- a. Comments
- b. Checklists
- c. Time Accounting
- d. Related Documents