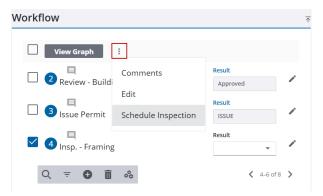


Schedule an Inspection

Inspections are scheduled on the **Workflow** panel of the case summary page. You can only schedule inspections when the task is available and the case status allows it.

- Open a case and navigate to the Workflow panel.
- 2. Select the task(s) to schedule an inspection.
- Click the Workflow sub menu and select Schedule Inspection to open the Inspection Scheduling panel.



- Provide the requester's contact information, details about the location where the inspection will take place, and any comments.
- Select the date and time the inspection should start and end and who is **Assigned To** the inspection.
- 6. Click Save.



A notification appears stating the inspection is scheduled. A clock icon appears beside the selected task(s) in the **Workflow** panel, and the

inspection appears in the **Inspection Request** panel.

NOTE: Click the clock icon to cancel the inspection.

